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Managing risks: Using conversation to overcome compliance and ethics challenges

By Teri Quimby, JD, LLM, NACD.DC

Conversation is easily underestimated. We often overlook the incredible power of this simple act in our daily lives. Consider all the time we spend sending emails, attending meetings, or otherwise sharing information. How much of this is effective, and why should compliance professionals care?

Conversation is more than a tool for exchanging information. It acts as the foundational structure to build organizational success, an integral component connecting every corporate action.^[1] The importance of forward-looking compliance conversation cannot be overlooked. Whether in trainings, informal gatherings, or emails, the words we choose to use in conversation need to be effective and efficient.

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