

Compliance Today – May 2020 Training your contingent workforce

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In today's world of the gig economy, it's common for businesses to use nonemployee workers to help achieve their strategic goals. In fact, the U.S. Bureau of Labor Statistics found that 3.8% of workers, approximately 5.9 million people, were classified under contingent labor in 2017.^[1] Because these workers are representatives of your company, they can create risks similar to those of your employees and should receive training to know and understand your expectations of them. If your company uses any form of nonemployee labor, whether through a staffing firm or otherwise, it's important to evaluate what training the workers should receive and when. Here are some things to consider:

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