

CEP Magazine – November 2021

Find and fix exclusion in your organization

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The author's expressed views are his own and do not necessarily represent the views of Inova.

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel." – Maya Angelou

As 2021 concludes, here's one final article on relationships. In my previous column,^{[11](#)} I mention that curiosity, commonality, and collaboration help cultivate relationships. Here, I focus on how the use of commonality that is intended to connect individuals has contributed to a lack of inclusion.

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