

Compliance Today – May 2021 Tips for conducting successful workplace interviews

By Mike D. Sandulak

Mike D. Sandulak (mike.sandulak@providence.org) is Director of Investigations at Providence St. Joseph Health in Portland, OR.

- [linkedin.com/in/mike-sandulak-127425aa](https://www.linkedin.com/in/mike-sandulak-127425aa)

When completing workplace investigations, interviews play a crucial role in gathering valuable information; determining witness credibility; and making objective, factual findings. How interviews are conducted can have a significant impact on the outcome, objectivity, and reliability of investigations. Consequently, establishing consistent methods in conducting interviews is one of the best ways to ensure your investigations are effective. These methods should include the following:

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