

## Compliance Today – February 2018 Communication as an art

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by Lynda S. Hilliard, MBA, RN, CCEP, CHC

Lynda S. Hilliard ([lyndahilliard@hotmail.com](mailto:lyndahilliard@hotmail.com)) is Principal of Hilliard Compliance Consulting in Mount Shasta, CA.

Strong communication strategies provide a foundation for effective compliance programs, and those communication strategies must be discussed, agreed upon, and understood by all involved parties in order to work. Why we do need to worry about communication? Shouldn't we document all communications? And is there really an art to effective communications? We do need to worry about communication; there is a fine line in understanding what to document and what to leave in discussion; and yes, there is an art to effective communication.

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