

Breaking Down the Walls: 3 Proven Ways to Decrease Compliance Risk in the Revenue Cycle

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- Identify the top three compliance risks in the revenue cycle: how to manage disclosure of PHI within revenue cycle departments, how to evaluate levels of direct payer access to EHR systems, and how to effectively unite revenue cycle departments
- Assess new ways for compliance officers to work collaboratively with revenue cycle leaders to reduce risk, bridge communication gaps, and promote teamwork while also supporting billing integrity, revenue recovery for the organization
- Offer real-world guidance to improve compliance in centralized revenue cycle environment with focus on shoring up specific business office processes that may lead to inadvertent PHI disclosures during payer conversations, audits, and disputes

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