

CEP Magazine – July 2020 Crisis management: The aftermath

By Walter E. Johnson, CCEP, CCEP-I, CHC, CHPC

Walter E. Johnson (walter.johnson@inova.org) is Assistant Privacy Officer at Inova in Falls Church, Virginia, USA, and an Adjunct Professor of Business Ethics at University of Maryland Global Campus (UMGC).

Author's expressed views are his own and do not necessarily represent the views of Inova and UMGC.

At some point, a crisis does come to an end. When and how it will end is speculation. Some individuals may be optimistic, while others are pessimistic about the outcome. Individual reactions are unpredictable and vary. Regardless of mindset, there are lessons to be learned in the midst of the crisis and others learned afterward.

This document is only available to members. Please [log in](#) or [become a member](#).

[Become a Member](#) [Login](#)