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Dashboard: Validating Compliance With New Technology/Procedures

By Nina Youngstrom

To track its compliance in core risk areas, such as billing and coding, Cooper University Health Care uses dashboards. “This reflects various elements of coding and billing of new technology that are reviewed and validated,” said Compliance Manager Kerri McCutchin. Contact her at mccutchin-kerri@cooperhealth.edu.

New Procedure [name] Dashboard – Potential Items for Inclusion	Base Year	Goal	Month	Month
Number of procedures Performed	#	Not Applicable		
Number Medicare	#			
Number Other Payers	#			
Percentage of Performed Procedures Reviewed	%	100%	100%	
Correct Patient Status (inpatient-only procedures)	%	100%	95%	
NCD/LCD [insert #] Requirements Met – Fee-for-Service Medicare	%	100%	75%	
Other Payer Requirements Met	%	100%	100%	
Research – Clinical Trial or Other Registry Form Completed	%	100%	88%	
Joint Decision-Making Tool Completed (if applicable)	%	100%	100%	

Requests for Additional Information (reports not complete at time of review)	#	TBD	5	
Number of Remediation Activities per Claim (average)	#	TBD		
Coding - HIM				
Correct Procedure Code	%	100%	85%	
Correct Diagnosis Codes (except clinical trial diagnosis codes)	%	100%	100%	
Correct Clinical Trial Diagnosis Code (Z00.6)	%	100%	50%	
Correct DRG	%	100%	90%	
Correct Discharge Disposition Code	%	100%	100%	
Number of Remediation Activities per Claim	#			
Patient Accounts - Billing				
Correct Bill Type (Inpatient Only)	%	100%	95%	
Clinical Trial Condition Code & Value Code (added by billing)	%	100%	68%	
Number of Remediation Activities (Charges, NCT number errors) Total for Month	#			
Incorrect DRG (pre-bill review prevention of overpayment)	\$			

Incorrect DRG (pre-bill review prevention of underpayment)	\$		\$10,000	
Pre-bill denial-related loss (i.e., patient status; NCD not met)	\$		(\$25,000)	
Device Implants	#			

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