

## Compliance Today – July 2022 Managing potential conflicts of interest

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By Betsy Wade

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Whether a healthcare organization is a nonprofit or for-profit, federal oversight agencies have made it clear in their respective compliance program effectiveness guidance documents that a conflicts of interest (COIs) process must be implemented, managed, and monitored.

The Office of Inspector General, in conjunction with HCCA, recognized the importance of having a COI policy in 2017 when it published *Measuring Compliance Program Effectiveness: A Resource Guide*.<sup>[1]</sup>



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