

CEP Magazine – June 2022

Avoiding complacency as a compliance leader

By Matthew Silverman

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We often think of complacency in compliance as becoming too comfortable with our current program, processes, and procedures to a point where we run the risk of compliance gaps by failing to audit and update accordingly. But as compliance leaders, we can also become complacent as it relates to our *team*. We get accustomed to individual team members being there, day in and day out, doing their jobs. A sense of trust and dependence on your team is important, but we often forget that people get bored, burnt out, or simply unsatisfied in their day-to-day roles.



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