

## Corporate Compliance Forms and Tools Compliance Program Risk Catalog and Assessment

The following is a general— not exclusive—list of potential compliance risk areas that an organization may face. Choose a likelihood (L) and impact (I) scale (e.g., 1–5 or 1–10) and calculate total inherent risk (L times I) based on input received from subject matter experts and interviews with different portions of your organization.

Assess the effectiveness of your controls (E) using the same numeric scale you chose for likelihood and impact, again based on input from subject matter experts and interviews with different business functions, and then subtract the effectiveness (E) from the inherent risk to determine your residual risk (R) for each risk event.

You can then use a heat map or other visual scale to depict the top risks for your organization. You may decide to conduct this assessment on an enterprise basis, a regional basis, a department or business unit basis, a country-level basis etc. It may be conducted annually, biannually, on a quarterly basis, or some other cadence. Choose the scope and cadence that best suits the needs of your organization.

| Category                             | Risk Event                                                             | Likelihood (L) | Impact (I) | Inherent Risk (L x I) | Controls Effectiveness (E) | Residual Risk (R) |
|--------------------------------------|------------------------------------------------------------------------|----------------|------------|-----------------------|----------------------------|-------------------|
| Accounting fraud/earnings management | Financial statement inaccuracy                                         |                |            |                       |                            |                   |
|                                      | Embezzlement                                                           |                |            |                       |                            |                   |
|                                      | Books and records inaccuracy or off-the-books accounts                 |                |            |                       |                            |                   |
|                                      | Revenue or cost figure manipulation                                    |                |            |                       |                            |                   |
| Antitrust/competition law            | Collusive conduct (e.g., price-fixing, bid-rigging, market allocation) |                |            |                       |                            |                   |

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|                                 | Unfair business practices or business torts (e.g., disparagement, inducing breach of contract, theft of trade secrets) |  |  |  |  |  |
|                                 | Monopolization or abuse of dominant market position                                                                    |  |  |  |  |  |
|                                 | Price discrimination                                                                                                   |  |  |  |  |  |
|                                 | Failure to make required pre-merger notifications                                                                      |  |  |  |  |  |
|                                 | Prohibited tying or bundling of products                                                                               |  |  |  |  |  |
| <b>Confidential information</b> | Use of the confidential information of others                                                                          |  |  |  |  |  |
|                                 | Failure to protect the organization's own confidential information                                                     |  |  |  |  |  |
|                                 | Inappropriate gathering of competitive information                                                                     |  |  |  |  |  |
| <b>Conflicts of interest</b>    | Excessive entertainment given to or accepted from suppliers or service providers                                       |  |  |  |  |  |
|                                 | Excessive gifts or gratuities given to or accepted from suppliers or service providers                                 |  |  |  |  |  |
|                                 | Ownership interests in competitors, suppliers, or service providers                                                    |  |  |  |  |  |

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|------------------------------------------------------|-------------------------------------------------------------------------------------------|--|--|--|--|--|
|                                                      | Conflicting outside employment                                                            |  |  |  |  |  |
|                                                      | Co-opting of the organization's opportunities for personal gain                           |  |  |  |  |  |
|                                                      | Family members reporting to each other                                                    |  |  |  |  |  |
| <b>Consumer protection and treatment/advertising</b> | Discrimination against customers                                                          |  |  |  |  |  |
|                                                      | Failure to provide accommodations for customers under the Americans with Disabilities Act |  |  |  |  |  |
|                                                      | Consumer safety issues                                                                    |  |  |  |  |  |
|                                                      | Deceptive sales practices                                                                 |  |  |  |  |  |
|                                                      | Inaccurate advertising, including inaccurate pricing                                      |  |  |  |  |  |
|                                                      | Weight and measure accuracy                                                               |  |  |  |  |  |
|                                                      | Failure to comply with telemarketing or mail order sales rules                            |  |  |  |  |  |
|                                                      | Product warranty issues                                                                   |  |  |  |  |  |
| <b>Record management/retention</b>                   | Failure to retain documents as part of litigation holds                                   |  |  |  |  |  |

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|                             | Use of ephemeral messaging apps that do not create a business record to conduct business           |  |  |  |  |  |
|                             | Failure to retain and destroy documents in accordance with record retention policy                 |  |  |  |  |  |
| <b>Employment and labor</b> | Failure to accommodate employees under the Americans with Disabilities Act                         |  |  |  |  |  |
|                             | Failure to accommodate employee religious practices and beliefs                                    |  |  |  |  |  |
|                             | Inaccurate or missing I-9 documentation and/or employment of ineligible persons                    |  |  |  |  |  |
|                             | Failure to comply with National Labor Relations Board regulations related to unions and organizing |  |  |  |  |  |
|                             | Failure to comply with Employee Retirement Income Security Act relating to employee benefits       |  |  |  |  |  |
|                             | Failure to comply with Family and Medical Leave Act                                                |  |  |  |  |  |
|                             | Discrimination in the workplace                                                                    |  |  |  |  |  |
|                             | Failure to abide by requirements of the Worker Adjustment and Retraining Notification Act          |  |  |  |  |  |
|                             | Failure to provide appropriate leave for military or military reserve service                      |  |  |  |  |  |

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|                                        | Substance abuse by employees in the workplace, creating unsafe working conditions                                                                              |  |  |  |  |  |
|                                        | Risk of gender-based pay gaps and discrimination                                                                                                               |  |  |  |  |  |
| <b>Harassment</b>                      | Sexual harassment of employees                                                                                                                                 |  |  |  |  |  |
|                                        | Harassment of employees based on other protected class (e.g., gender, age, sexual orientation, religion, veteran status, pregnancy)                            |  |  |  |  |  |
|                                        | Failure to provide state-mandated training to prevent harassment (e.g., California and Illinois)                                                               |  |  |  |  |  |
| <b>Workplace violence and security</b> | Negligent hiring or failure to conduct adequate background checks                                                                                              |  |  |  |  |  |
|                                        | Failure to prevent weapons in the workplace                                                                                                                    |  |  |  |  |  |
|                                        | Failure to detect and prevent the potential for violence in the workplace                                                                                      |  |  |  |  |  |
| <b>Workplace safety and health</b>     | Failure to comply with federal Occupational Safety and Health Administration (OSHA) regulations, including injury reporting and remedying of unsafe conditions |  |  |  |  |  |
|                                        | Failure to comply with state OSHA regulations                                                                                                                  |  |  |  |  |  |

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|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
| <b>Wages and hours/Fair Labor Standards Act</b> | Failure to comply with regulations related to hours of work, overtime, minimum wage, exempt status, and child labor |  |  |  |  |  |
| <b>Environmental</b>                            | Failure to comply with Toxic Substances Control Act, including asbestos remediation                                 |  |  |  |  |  |
|                                                 | Failure to comply with regulations controlling the shipment of hazardous materials                                  |  |  |  |  |  |
|                                                 | Failure to dispose of hazardous substances in compliance with the Resource Conservation and Recovery Act            |  |  |  |  |  |
|                                                 | Failure to comply with the requirements of the Clean Air Act, including permit and reporting requirements           |  |  |  |  |  |
|                                                 | Failure to comply with requirements of the Clean Water Act, including permitting and release notification           |  |  |  |  |  |
|                                                 | Failure to comply with local right to know laws relating to environmental issues                                    |  |  |  |  |  |
|                                                 | Failure to remediate and report any underground tanks on company property                                           |  |  |  |  |  |
|                                                 | Failure to abide by endangered species or wildlife regulations                                                      |  |  |  |  |  |

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|                               | Risk of being identified as a responsible party under the Comprehensive Environmental Response, Compensation, and Liability Act for a superfund cleanup site |  |  |  |  |  |
| <b>Government contracting</b> | Illegal bid-rigging                                                                                                                                          |  |  |  |  |  |
|                               | Violation of the Anti-Kickback Statute                                                                                                                       |  |  |  |  |  |
|                               | Fraud or false claims, including failure to properly document costs for cost-plus contracts                                                                  |  |  |  |  |  |
|                               | Record keeping or time recording violations                                                                                                                  |  |  |  |  |  |
|                               | Failure to abide by “revolving door” limitations related to the hiring of former government employees                                                        |  |  |  |  |  |
|                               | Giving of gifts or entertainment to government employees in violation of applicable laws                                                                     |  |  |  |  |  |
|                               | Failure to comply with requirements of the Office of Federal Contract Compliance Programs, including affirmative action requirements                         |  |  |  |  |  |
|                               | Failure to abide by Made in USA requirements for federal contracts                                                                                           |  |  |  |  |  |
|                               | Failure to comply with requirements of the Defense Contract Management Agency                                                                                |  |  |  |  |  |

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| <b>Government investigations and dealings</b> | Failure to timely respond to an inquiry from a government agency                                                                   |  |  |  |  |  |
| <b>Intellectual property</b>                  | Infringement on intellectual property of another, including software, copyrights, patents, and trademarks                          |  |  |  |  |  |
|                                               | Theft or misuse of the proprietary information of others                                                                           |  |  |  |  |  |
|                                               | Use of music or other intellectual property without proper license                                                                 |  |  |  |  |  |
| <b>Trade compliance</b>                       | Failure to comply with Foreign Corrupt Practices Act and other bribery and corruption prevention laws                              |  |  |  |  |  |
|                                               | Failure to comply with Export Administration Regulations, International Traffic in Arms Regulations, and other export control laws |  |  |  |  |  |
|                                               | Failure to comply with Office of Foreign Assets Control regulations and other economic sanction and boycott laws                   |  |  |  |  |  |
|                                               | Failure to comply with U.S. Customs and Border Protection regulations, tariff, and other import laws                               |  |  |  |  |  |
|                                               | Failure to comply with national security and espionage prevention laws                                                             |  |  |  |  |  |



|                                         |                                                                                                                                   |  |  |  |  |  |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
|                                         | Failure to abide by anti-money laundering, know-your-customer, and other financial regulations                                    |  |  |  |  |  |
|                                         | Risk of underpayment of duties and penalties resulting therefrom                                                                  |  |  |  |  |  |
|                                         | Risk of fraud or corruption by customs brokers and service providers                                                              |  |  |  |  |  |
| <b>Political contributions/lobbying</b> | Failure to abide by lobbying, reporting, and disclosure laws and limitations                                                      |  |  |  |  |  |
|                                         | Failure to abide by political action committee rules and limitations                                                              |  |  |  |  |  |
| <b>Product warranty and safety</b>      | Failure to comply with product warranty requirements, including reporting and disclosure requirements                             |  |  |  |  |  |
|                                         | Product safety issues and violations                                                                                              |  |  |  |  |  |
|                                         | Quality control issues resulting in consumer complaints or litigation                                                             |  |  |  |  |  |
| <b>Privacy</b>                          | Failure to abide by jurisdiction-specific regulations (e.g., General Data Protection Regulation, California Consumer Privacy Act) |  |  |  |  |  |
|                                         | Failure to provide privacy and opt-out notices for consumers                                                                      |  |  |  |  |  |
|                                         | Failure to protect employee privacy                                                                                               |  |  |  |  |  |

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|---------------------|------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
|                     | Failure to provide required disclosures and notices related to monitoring of employee email and instant messages |  |  |  |  |  |
|                     | Failure to discover a data breach                                                                                |  |  |  |  |  |
|                     | Failure to provide timely notice to regulators of a data privacy breach                                          |  |  |  |  |  |
|                     | Reputational damage resulting from data breach                                                                   |  |  |  |  |  |
|                     | Consumer complaints and litigation resulting from a data breach                                                  |  |  |  |  |  |
| <b>Supply chain</b> | Risk of undisclosed conflicts of interest resulting in self-dealing and unnecessarily high pricing               |  |  |  |  |  |
|                     | Risk of employees demanding a kickback in order to choose or continue to use a supplier                          |  |  |  |  |  |
|                     | Risk of supply chain disruptions due to weather, climate change, labor shortages, or other issues                |  |  |  |  |  |
|                     | Risk of human trafficking and forced labor in your supply chain and reputational damage resulting therefrom      |  |  |  |  |  |
|                     | Risk of supplier insolvency                                                                                      |  |  |  |  |  |
|                     | Risk of supplier quality issues or fraud                                                                         |  |  |  |  |  |

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|                        | Risk of fraud, accidents, or safety violations by logistics, transportation, and warehousing service providers                |  |  |  |  |  |
|                        | Risk of using conflict minerals in the manufacture of goods                                                                   |  |  |  |  |  |
| <b>Taxes</b>           | Improper reporting and payment of sales and use taxes                                                                         |  |  |  |  |  |
|                        | Failure to account for duty impact of advanced transfer pricing agreements entered into with foreign tax officials            |  |  |  |  |  |
|                        | Errors in employee tax withholding                                                                                            |  |  |  |  |  |
|                        | Use of aggressive tax deferral and savings strategies that carry risk of regulatory scrutiny and penalties                    |  |  |  |  |  |
| <b>Securities laws</b> | Errors in compliance with Section 16 of the Securities Exchange Act                                                           |  |  |  |  |  |
|                        | Risk of insider trading                                                                                                       |  |  |  |  |  |
|                        | Failure to comply with Sarbanes–Oxley internal control requirements                                                           |  |  |  |  |  |
|                        | Failure to comply with stock exchange disclosure, reporting, and listing requirements (e.g., New York Stock Exchange, NASDAQ) |  |  |  |  |  |

|                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |  |  |  |  |
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|                               | Failure to abide by internal governance requirements (e.g., board of directors, shareholder meeting, and other similar requirements)                                                                                                                                                                                                                                                                                                                                    |  |  |  |  |  |
|                               | Failure to abide by employee stock plan requirements                                                                                                                                                                                                                                                                                                                                                                                                                    |  |  |  |  |  |
|                               | Failure to abide by executive compensation disclosure and calculation requirements                                                                                                                                                                                                                                                                                                                                                                                      |  |  |  |  |  |
| Industry-specific regulations | <p>Consider whether your industry has specific regulatory requirements that create additional risk in the event of noncompliance:</p> <ul style="list-style-type: none"><li>• Pharmaceuticals</li><li>• Aviation</li><li>• Securities</li><li>• Healthcare</li><li>• Banking</li><li>• Power/energy</li><li>• Telecommunications</li><li>• Agriculture</li><li>• Food processing and safety</li><li>• Transportation</li><li>• Technology</li><li>• Education</li></ul> |  |  |  |  |  |

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