

## Report on Medicare Compliance Volume 29, Number 6. February 17, 2020 Using Dashboards to Track Appeal Trends, Productivity

Here are examples of dashboards to summarize a hospital's progress with appeals of claim denials by government and private payers and the effectiveness of the employees who work on them. <sup>[1]</sup> They were developed by Denise Wilson, senior vice president of Audit and Appeal Services at AppealMasters in Towson, Maryland. Names below are fictional. Contact her at <a href="mailto:dwilson@intersecthealthcare.com">dwilson@intersecthealthcare.com</a>.

This document is only available to subscribers. Please log in or purchase access.

Purchase Login