

Report on Medicare Compliance Volume 30, Number 18. May 10, 2021 Tools: Scoring the Effectiveness of the Compliance Program

By Nina Youngstrom

Here's a snapshot of tools that can be used to score the effectiveness of a compliance program and report on progress to the board, said Darrell Contreras, chief compliance officer of Millennium Health.^[1] The top box is an example from a spreadsheet Contreras uses to score the company's performance on the metrics from the HHS Office of Inspector General's 2017 *Measuring Compliance Program Effectiveness: A Resource Guide*.^[2] The bottom box is a summary of the performance on all the applicable metrics, which he presents to the board of directors. Contact Contreras at darrell.contreras@millenniumhealth.com.

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