

## Compliance Today – May 2021 CERT monitoring

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By John Falcetano

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A critical element of any effective compliance program is monitoring. As a service to our members, each month this column focuses on potential monitors for specific business lines or functions.

One of the key functions of any compliance program is for the compliance professional to identify, track, trend, and prevent billing errors. Billing errors can include such things as unauthorized charges, submitting claims that do not meet medical necessity, improper code selection, or charging for services not provided.

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