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Badges to Recognize Employees Who Report Possible Phishing

Alexander Laham, chief risk officer at Lawrence General Hospital, where he is also responsible for information security, sends badges to employees when they flag suspicious emails. He was surprised by the impact something so simple and low-tech can have in terms of reinforcing the message of vigilance about phishing and other cybersecurity risks. "It can get people so excited. It goes to show you that sometimes it doesn't take that much," Laham says. Contact him at alexander.laham@lawrencegeneral.org.

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